

Nicolas Brem

Principal Product Manager – AI & Platform

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📍 Dallas (Remote)

Professional Summary

Principal Product Manager with 8+ years of experience building and scaling enterprise SaaS platforms. Combines strong product strategy with hands-on technical execution across AI systems, identity and access management, and data-intensive platforms. Experienced in operationalizing AI from concept through production, including RAG-based knowledge systems, developer tooling, and scalable enablement frameworks. Known for translating complex business and technical requirements into repeatable, durable platform capabilities.

Professional Experience

Product Owner – Command Cloud Experience | Command Alkon (Oct 2023 – Present)

- Led the architecture and delivery of a production RAG-based enterprise knowledge platform
- Designed a multi-provider LLM integration layer to support AWS Bedrock and OpenAI
- Built citation and source attribution logic spanning Jira, PDFs, videos, and Markdown content
- Implemented secure cross-account AWS deployment patterns for AI services
- Developed Python ingestion pipelines with semantic chunking and embedding workflows
- Delivered core platform features, including ABAC permission models, audit logging, and batch processing workflows
- Owned platform strategy across Dispatch, Master Data, Permissions, and Identity & Security
- Re-architected Master Data experiences to support scoped filtering, bulk import/export, and data integrity workflows
- Delivered enterprise SSO setup with DNS-based domain verification and guided onboarding
- Built internal developer and enablement tools, including sprint review generators and translation automation

Solutions Architect & Senior Solutions Specialist | Ruckit (Acquired by Command Alkon) (2017 – 2023)

- Supported company growth from early-stage startup to enterprise SaaS adoption
- Designed and supported workflows for fleet routing, dispatch, ticketing, and driver onboarding
- Partnered closely with engineering, sales, and customers to translate operational needs into product capabilities
- Built operational analytics dashboards and automated internal workflows to reduce manual effort

TECHNICAL & PRODUCT SKILLS

AI & Data Platforms: RAG architectures, AWS Bedrock, OpenAI, vector search, embeddings, semantic chunking, data ingestion pipelines

Frontend & Backend: React, Next.js, TypeScript, Node.js, Python, Material UI, REST APIs

Cloud & Infrastructure: AWS (Lambda, S3, DynamoDB, API Gateway), Vercel, PostgreSQL, CI/CD

Enterprise Systems: RBAC/ABAC, SSO/MFA (SAML, OAuth), Master Data Management,

Internationalization

Product Leadership: Platform strategy, roadmapping, agile delivery, enablement, cross-functional collaboration

EDUCATION

B.S. Business Administration & Management

University of Texas at San Antonio | 2014